

# DAAS PROVIDER EVALUATION CHECKLIST

This simple checklist will help you evaluate your virtual desktop needs and vet potential DaaS providers so you can easily compare solutions and be sure you get the solution that's right for your company.

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As the demand to support work at home, BYOD (bring your own device) and mobile workforces increases, companies of all sizes are turning to virtual desktops to quickly, easily and securely meet those demands. However, the infrastructure demands of virtual desktops are specific and exacting, and underestimating them can result in poor user experience, limited scalability and inflated costs.

As a result, companies are turning to desktop-as-a-service (DaaS) to implement virtual desktops rather than building from-scratch VDI in-house. While DaaS can help organizations scale rapidly and allow IT teams to focus on business-drivers rather than hardware provisioning, the success of your DaaS initiative depends largely on choosing the right provider.

DaaS providers can vary greatly when it comes to infrastructure, features, service and support. This checklist will help you determine your needs and help you research and vet potential DaaS partners.

*Note: All the elements on this checklist may not be important to your organization, but it is important to carefully consider these core components in order to make an informed decision about your needs and the right provider.*

## Infrastructure

\_\_\_ Our required delivery platform (cloud or on-premises) is supported.

\_\_\_ Supported on our required endpoint(s).

Required endpoints: \_\_\_\_\_

\_\_\_ Our desired desktop configuration (persistent or non-persistent) is supported.

\_\_\_ Non-persistent desktops are wiped at the end of each session.

\_\_\_ Dedicated resource management per desktop (rather than shared RAM/CPU pool).

\_\_\_ Meets our minimum RAM/CPU needs.

Required minimum RAM per desktop: \_\_\_\_\_

Required minimum CPUs per desktop: \_\_\_\_\_

### Infrastructure (continued)

- Solid state storage meets our required IOPS per desktop.  
Required minimum IOPS per desktop: \_\_\_\_\_
- Meets our minimum GPU needs.  
Required minimum GPUs per desktop: \_\_\_\_\_
- Meets our uptime requirements with a high availability offering.
- Disaster recovery option(s) available.

### Features

- Custom golden image provided.
- Ability to quickly scale with need.
- Secure endpoint devices available.
- Application virtualization/streaming available.
- Ability to stream HD video & video conferencing.
- Supports softphone integration.
- Supports single sign-on or integrates with Active Directory.
- Supports multi-factor authentication.
- Antivirus/Antimalware included.
- Offers a centralized management and monitoring portal.
- Ability to dive into individual user environments to identify issues.
- Provides KPI dashboards.
  - User KPI dashboards
  - Business KPI dashboards.
- Tracks historical usage data for trend analysis.

### CHOOSING A DAAS PROVIDER

*Partnering with a desktop-as-a-service provider lets your company quickly and easily implement and manage virtual desktops without intensive in-house resources, budget and expertise.*

*But choosing the right DaaS provider for your needs is critical to a successful VDI initiative.*

*When vetting DaaS providers, there are four critical areas to keep in mind.*

*Learn more in our guide:*

### 4 Considerations When Choosing a DaaS Provider

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### Security & Compliance

- End user connection encrypted.
- End user controls available.
- Supports Group Policy Objects settings.
- Features end-point validation.
- PCI compliant.
- HIPAA compliant.
- Holds additional required compliance certifications.  
Additional compliance certifications required: \_\_\_\_\_
- Provider will sign a Business Associate Agreement (BAA).

### Support

- Service Level Agreement (SLA) meets our requirements.  
Required minimum SLA: \_\_\_\_\_
- Dedicated support rep assigned.
- 24x7x365 support available.
- Online help resources available.
- Data migration included.
- Application management provided.
- Application packaging available.
- Identity management provided.
- Patching provided.
- License management provided.

### HOW DOES DIZZION STACK UP?

*Don't spend time filling out this checklist with Dizzion's answers, we've already done it for you!*

### DaaS Evaluation Checklist: Dizzion Edition

DOWNLOAD →

# ABOUT DIZZION

Established in 2011, Dizzion, Inc. is a global provider of end-user computing services, including cloud-delivered Desktops as a Service (DaaS), paired with complementary offerings like secure endpoints, application delivery and storage. The company is delivering the next generation of virtual desktop solutions to meet the demands of a remote global workforce in industries with stringent security and compliance needs, including business process outsourcing, financial services, healthcare and insurance. Dizzion's mission is to enable users to securely access applications and data from any device, anywhere increasing mobility and productivity. To learn more about Dizzion, visit [www.dizzion.com](http://www.dizzion.com).



Learn more about Dizzion's desktop-as-a-service solutions.

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