

VIRTUAL DESKTOPS FOR THE INSURANCE INDUSTRY



Insurance Industry Faces New Challenges

The insurance industry is incredibly competitive, with new players regularly entering the field and customers moving easily between providers. In order to stay competitive, companies in the insurance industry need to assess their core systems and infrastructure to meet modern demands and attain efficiency. Insurance organizations must now:

- Adequately maintain PII, PHI and PCI security
- Provide “always on” customer support
- Ensure all agents have access to the most up-to-date data
- Support both legacy and new applications

Dizzion’s virtual desktops help insurance organizations meet these modern challenges and demands. Our fully managed desktop-as-a-service (DaaS) solution allows end users to access data and applications from a reliable, high-performing virtual desktop anywhere, anytime, on any device.

HIPAA & PCI Compliant

Dizzion offers DaaS solutions that have been independently audited and verified as HIPAA HITECH and PCI DSS compliant. Our compliant solutions allow insurance organizations to securely handle sensitive health, payment and personally identifiable information while working within a virtual desktop environment.

Dizzion’s compliant solutions make it easier for organizations to achieve and maintain compliance, complete future audits and meet Business Associate Agreement (BAA) requirements that can help organizations secure more business.

Support 24/7 Customer Service

In today’s “always on” world, consumers expect advanced customer service and 24 hour support. Easily and effectively offer industry-leading service by allowing employees to work at home via secure virtual desktops. Cloud delivered desktops ensure employees and contractors always have secure access to the business-critical applications and data they need, even if they’re working from a personal device.

Virtual desktops can also help ease the talent gap that is projected to hit the insurance industry as soon as 2018. With DaaS, agents and experts are not geographically tethered to an office but the same desktop experience and security controls can easily be pushed to all agents everywhere.



Key Benefits

Security & Controls

More than 100 user-level controls to limit exactly what employees see and what actions they can take.

High Performance

Purpose-built for speed on infrastructure that delivers 99.99% availability.

Compliant Desktops

Independently verified HIPAA & PCI compliant cloud delivered desktops available, making it easier to achieve and maintain compliance.

Business Continuity

Ensure employees always have access to mission-critical applications and data.

Secure Endpoint Solutions

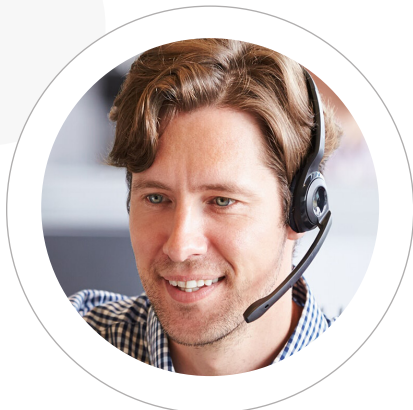
Dizzion offers multiple secure managed endpoint solution options to help you remove the burdens of endpoint security, support and maintenance.

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BENEFITS FOR INSURANCE ORGANIZATIONS

CHALLENGE	FEATURE	BENEFIT
Support end user needs of various agents, managers, etc.	Customized desktop golden images to fit specific use cases.	Quickly and easily deploy the appropriate desktop configuration per user.
Provide a compliant desktop environment	Independently verified HIPAA HITECH & PCI compliant solutions.	Ensure all employees and contractors are working in a secure, compliant environment at all times.
Support legacy applications necessary for business operations	Application virtualization and delivery.	Ensure all employees have access to the necessary legacy applications, regardless of device or OS version.
Secure PII, PCI and PHI data	100+ user controls to restrict functions like copy/paste, external saving, printing, etc. Data is never stored on local devices.	Take a proactive stance in protecting all types of sensitive information your organization handles.
Support employee mobility	Reliable, configured desktops accessible via an online portal from any device with an internet connection.	Allow employees to work from anywhere, including work at home and bring your own device (BYOD) initiatives.
Working with compliant business associates	Dizzion provides and signs a HIPAA compliant BAA.	Peace of mind that Dizzion is acting as a covered business associate.



Insurance agents who embraced the digital practice reported a 65% cost reduction and a 90% reduction in turnaround time on key insurance processes.

- Harvard Review

Learn more at www.dizzion.com/insurance