

# HIPAA CLOUD DELIVERED DESKTOPS

Ensuring the Confidentiality, Integrity and Availability of Data, Applications & PHI



## Safeguard Sensitive Patient Records

Understanding and achieving compliance with the HIPAA standard and its related regulations can be incredibly complex for covered entities and business associates – and incredibly important. In 2015, healthcare data breaches impacted almost 35% of the U.S. population, with unauthorized access/disclosure, theft and hacking/IT incidents ranking as the most significant causes.

Organizations under the HIPAA compliance mandate are required to:

- Ensure the confidentiality, integrity and availability of all ePHI that it creates, receives, maintains or transmits
- Protect against any reasonably anticipated threats or hazards to the security or integrity of such information
- Protect against reasonably anticipated unauthorized uses or disclosures of protected health information
- Ensure compliance by its workforce

Staff mobility, work at home employees, third-party contractors and BYOD are just some of the user dynamics making it more difficult than ever to drive security and compliance at the end user computing layer. Dizzion's security technologies, user controls and HIPAA compliance can help you get there.

## Partnering with Dizzion for HIPAA Compliance

Dizzion offers a cloud delivered desktop solution that has been independently audited and verified as being HIPAA HITECH compliant. Our HIPAA compliant offering provides high performance and user experience with enhanced technologies and controls to meet strict HIPAA requirements.

Whether you need to support telehealth agents, a robust staff of busy doctors and nurses, or vendors handling PHI, Dizzion makes it easy to ensure everyone who touches your protected data is working within a compliant desktop environment.

Dizzion offers a seamless, high-performing user experience coupled with enterprise security and control – all wrapped in HIPAA compliance – to deliver a robust end user computing solution that's ideal for healthcare.

**For more information on Dizzion's HIPAA Compliance Cloud Delivered Desktops, visit:**

**[www.dizzion.com/hipaa](http://www.dizzion.com/hipaa)**



## Key Benefits

### Get Compliant Faster

Our Report on Compliance (ROC) and Business Associate Agreement (BAA) can assist you in satisfying HIPAA HITECH requirements and get compliant more quickly.

### Proven Compliance Expertise

Leverage Dizzion's HIPAA compliance expertise to stay on top of the evolving compliance and security landscape.

### Powerful, Seamless Solution

Twelve unique technologies and controls layered on top of our hyper-converged infrastructure – no need to piece-meal a compliant solution.

### High Performance

Purpose-built for speed on infrastructure that delivers 99.99% availability. Customizable deployment options along with video and softphone integration deliver a seamless user experience.



## Reaching & Maintaining HIPAA Compliance Just Got Easier

Dizzion's HIPAA compliant solution consists of unique HIPAA-focused technologies and controls layered on top of our hyper-converged infrastructure.

HIPAA Component	Customer Benefit	HIPAA Section/Requirement Met
<b>Security Information and Event Management</b>	Risk Analysis, Risk Management, Sanction Policy, Information System Activity Review.	164.308(a)(1)(i),164.308(a)(2),164.308(a)(3)(i),164.308(a)(4)(i)*,164.308(a)(5)(i),164.308(a)(6)(i),164.308(a)(7)(i),164.308(a)(8),164.308(b)(1)
<b>Web Application Firewall</b>	Detects & prevents web app attacks.	164.308(a)(1)(ii)(B))
<b>Log Management Service (LMS)</b>	Audit controls and integrity.	164.312(b),164.312( C)(1)
<b>File Integrity Management (FIM)</b>	Captures changes and provides alerts based on changes to monitored files.	164.308(a)(1)(ii)(B))
<b>Intrusion Detection Systems / Intrusion Prevention System</b>	Detects, alerts and prevents known network attacks or breaches.	164.308(a)(1)(ii)(B))
<b>Multi-Factor Authentication (MFA) *</b>	Secondary authentication method beyond username & password.	164.312(a)(1)
<b>Penetration Testing</b>	Testing for exposure inside & outside.	164.308(a)(1)(ii)(B))
<b>Vulnerability Scans **</b>	Scan both internally and externally for vulnerabilities.	164.308(a)(1)(ii)(B))
<b>Anti-Virus (AV)</b>	Workstation use and security.	164.310(b), 164.310(C)
<b>Change Management</b>	All changes go through review and approval for effects on security, compliance, stability and performance.	164.308.(a)(2)164.308(a)(4)(i)
<b>Physical Security</b>	Contingency operations, facility security plan, access control and validation procedures, and maintenance records.	164.310.(a)(1)
<b>Policy &amp; Procedures</b>	Step-by-step policies that surround every detail of the environment and how it's operated, maintained and tested on a regular basis.	164.316.(a),164.316(b)(1),164.308(a)(1)(ii)(A)
<b>Encryption</b>	Transmission security, integrity & controls.	164.312(E)(1), 164.312(a)(1)

\* Not included as part of Bundle but available from Dizzion or able to integrate with customer provided MFA.

\*\*Not included as part of the bundle but available on a per desktop basis.