

**6 REAL
COMPANIES
USING VIRTUAL
DESKTOPS**

INSURANCE

WHO

A boutique insurance company transitioning to a state-of-the-art office and workforce approach.

WHY VIRTUAL DESKTOPS

Employees needed a way to be productive during the months of construction and within the new office's "hoteling" desk setup.

WHY DIZZION

The sensitive nature of the data being handled meant the company needed a PCI and HIPAA compliant solution what would remain secure and compliant no matter where employees work from.

CONTACT CENTER/BPO

WHO

A global provider of customer care outsourcing. The large work at home program relies on agents across the United States using their own devices.

WHY VIRTUAL DESKTOPS

A software update meant that home agents would need to make costly upgrades to their computers – something that wasn't a viable option.

WHY DIZZION

In-house VDI attempts proved to be too difficult to deploy and manage. Dizzion reduced provisioning time from 6-7 hours down to 15 minutes.

FINANCIAL SERVICES

WHO

A mortgage consultancy that employs a large number of contractors to meet fluctuating demand.

WHY VIRTUAL DESKTOPS

For security reasons, contractors couldn't use their own devices. But mailing contractors secure devices could potentially result in contractors using company-issued endpoints to also work for competitors.

WHY DIZZION

Fully managed virtual desktops allow the company to provision desktops when needed and spin them down when work is done, without additional in-house IT expertise.

HEALTHCARE

WHO

A mental health treatment, prevention and outreach services provider that supports in-patient and out-patients clinics.

WHY VIRTUAL DESKTOPS

With care providers constantly on the move, they needed easy, secure access to desktops from a range of endpoints and locations.

WHY DIZZION

Dizzion could provide the PCI and HIPAA compliant environments that are key to fitting into a clinical workplace while also maintaining a consistent desktop experience across devices and clinics. A portion of users was also moved to application streaming to create a more efficient, right sized, affordable solution.

LEGAL SERVICES

WHO

An organization that provides outsourced document review, eDiscovery services and legal staffing for law firms and corporations.

WHY VIRTUAL DESKTOPS

Work at home legal reviewers are hired to review large quantities of files based on workload and demand. These contractors are only used as needed, so don't need dedicated company endpoints.

WHY DIZZION

Through Dizzion's managed virtual desktops the organization is able to hire the best talent without geographic restrictions, spin up a project within days and keep all the files and data secure and off the reviewers' computers.

SERVICES PROVIDER

WHO

An outsourced service and software provider that works with point of care providers, insurers, healthcare organizations and human resource professionals, including multiple Fortune 100 companies.

WHY VIRTUAL DESKTOPS

Following an acquisition, the Service Provider needed to quickly integrate the new entity (including contact center agents and developers in satellite offices around the world) into its ecosystem on a tight deadline.

WHY DIZZION

Dizzion's easily scalable, fully managed virtual desktop solution made it easy meet the integration deadline and support a global footprint without a large in-house team or solution.

BECOME A DIZZION SUCCESS STORY

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