

# IN-HOUSE VDI OR OUTSOURCED DAAS?

## Evaluation Exercise Worksheet



### WHAT'S RIGHT FOR YOUR NEEDS?

As more companies embrace desktop virtualization, the question becomes: **build VDI in-house or use an outsourced desktop as a service (DaaS) provider?**

The answer is: It depends. Every organization is unique, so there is no right answer for everyone.

Whether in-house VDI or outsourced DaaS is right for you comes down to nuanced business needs and capabilities. Here's a high level evaluation exercise to point you in the right direction.

If the answer to the majority of these questions is **"Yes,"** you might be well positioned to implement in-house VDI.

If the answer to the majority of these questions is **"No,"** in-house VDI may be more time, budget and resource intensive than you'd like and adopting an outsourced DaaS solution may be the better option.

*Disclaimer: This is meant to be an exercise to help you self-identify needs and capabilities. Talking to a professional or DaaS provider will give you a more accurate understanding.*

### Contact Dizzion

*Every company and use case is different. We'd be happy to chat about your specific needs.*

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### INFRASTRUCTURE

*Desktop virtualization takes specialized infrastructure to achieve the speed and performance today's users expect.*

1. Do you have a clear understanding of what infrastructure is needed? \_\_\_\_\_
2. Do you have existing infrastructure to support desktop virtualization? \_\_\_\_\_
  - a. Does that infrastructure have good life left or will it need to be replaced soon? \_\_\_\_\_
3. If existing infrastructure is not in place, do you have the budget to add infrastructure? \_\_\_\_\_
4. Is updating and replacing infrastructure currently in the business budget? \_\_\_\_\_
5. Are you comfortable using public cloud services? \_\_\_\_\_
6. Does existing infrastructure or public cloud services offer compliance solutions that meet your needs? \_\_\_\_\_
  - a. Current needs? \_\_\_\_\_
  - b. Future needs? \_\_\_\_\_

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### EXPERTISE & SUPPORT

*Many IT roles are highly specialized and while professionals typically have an understanding of other tech areas, they don't necessarily have the level of expertise required to fully manage those other areas – particularly with highly specialized areas like VDI.*

1. Do you have in-house expertise to build, maintain and troubleshoot VDI? \_\_\_\_\_
  - a. Infrastructure? \_\_\_\_\_
  - b. Desktop imaging? \_\_\_\_\_
2. If you don't currently have in-house expertise, is there budget and headcount to hire a VDI expert? \_\_\_\_\_
  - a. Do you have adequate time to recruit and hire an expert? \_\_\_\_\_
3. Do you have the personnel and time to support virtual desktops post-deployment? \_\_\_\_\_
  - a. Does existing support staff have the time to offer virtual desktop support? \_\_\_\_\_
  - b. Does existing support staff have the skills to offer virtual desktop support? \_\_\_\_\_

### BUSINESS

*Desktops impact everyone at an organization, which makes moving to virtual desktops a business-wide (rather than a straight forward tech) decision. No transition to virtual desktops will be successful unless both IT and business decision makers are involved. The direction of the organization as a whole can have a major impact on whether in-house VDI or outsourced DaaS is the better option.*

1. Is the company as a whole pursuing a shift to cloud-based services? \_\_\_\_\_
  - a. Will there be continued support for an in-house solution (or will it appear on the chopping block in the near-ish future)? \_\_\_\_\_
2. Is the business comfortable with CAPEX spending? \_\_\_\_\_
3. Would building and maintaining VDI in house benefit the corporate bottom line? \_\_\_\_\_
  - a. Is VDI a solution that could be monetized as a business offering? \_\_\_\_\_
4. If business insights into the VDI environment are desired, can you meet these requirements? \_\_\_\_\_
  - a. Do you have the budget to build or purchase insights and analytics tools? \_\_\_\_\_
  - b. Do you have the expertise and time to integrate/implement and maintain these tools? \_\_\_\_\_